



Statement regarding COVID-19 March 18, 2020

We know you are concerned about the spread of COVID-19 and its impact on your residents, employees, patients, and families. At LifeSpring, our priority is to ensure that patients receive care in a safe and healthy environment. We therefore have implemented a variety of steps in compliance with Centers for Disease Control and Prevention (CDC) recommendations designed to reduce the potential spread of the virus.

The following measures are in place at LifeSpring:

- Handwashing procedures before and after residence entry and before and after patient contact
- Adherence to vigorous handwashing and universal (standard) infection control precautions
- Adherence to residence or facility policies for screening and monitoring of visitors, including temperature readings prior to entry
- Daily self-assessment completed by all caregivers to ensure those with respiratory symptoms or fever do not enter residences or visit patients
- Reduction of most non-essential patient visits to limit exposure to potential infectious agents until CDC guidance suggests the threat of spread has been reduced
- Use of masks and other personal protective equipment as indicated by patient condition in accordance with CDC guidelines
- Elimination of group meetings; implementing the practice of social distancing and work from home for certain employees to lessen contact amongst healthcare workers.

If an individual develops fever or respiratory symptoms, our COVID-19 task force will be notified immediately for additional screening and follow-up in accordance with our COVID-19 policies and procedures. This includes informing your facility or community if an employee has had contact with any residents or patients.

We rigorously follow guidelines from the Centers for Medicare and Medicaid Services, and will work with our residences and facilities to ensure that patients receive needed care provided by staff who follow the latest guidance for prevention of the spread of infection.

Thank you for allowing us the privilege of working with your residents and your staff. We are available to discuss your organization's procedures and guidelines, as well as ours.